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ASSESSING THE ORGANIZATIONAL CHARACTERISTICS INFLUENCING QUALITY IMPROVEMENT IMPLEMENTATION IN SAUDI HOSPITALS

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The healthcare system in Saudi Arabia has serious problems with quality and safety that can be reduced through systematic quality improvement (QI) activities. Despite the use of different quality improvement models to improve healthcare in Saudi hospitals during the last two decades, consistent improvements have not yet been achieved and the results are still far below expectations. This may reflect a problem in introducing and implementing the QI models in the local contexts.

The objective of this study is to assess the extent of quality improvement implementation in Saudi hospitals and to identify the organizational characteristics that make Saudi hospitals particularly challenging for quality improvement. Understanding these characteristics can inform efforts to improve them and may lead to more successful implementation.

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